|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| FECHA: | | | | | | | | | | | | |
| QUIEN DETECTÓ LA NO CONFORMIDAD: | | | | | | | | | | | | |
| PROCESO: | | | | | | | | | | | | |
| **INVESTIGACIÓN ASIGNADA A**: | | | | | | | | | | | | |
| **DESCRIPCIÓN DE LA NO CONFORMIDAD REAL** | | | | | | | | | | | | |
| **Requisito:** | | | | | | **Evidencia**: | | | | | | |
| **C A U S A S** | | | | | | | | | | | | |
| MÉTODO CINCO PORQUE | |  | MÉTODO  CAUSA Y EFECTO |  | MÉTODO  LLUVIA DE IDEAS | | | |  | OTROS | |  |
| **CAUSAS:** | | | | | | | | | | | | |
| **CORRECCIÓN Y ACCIÓN CORRECTIVA** | | | | | | | | | | | | |
|  | **TAREAS** | | | | | | | **RESPONSABLES** | | | **FECHA** | |
| 1 |  | | | | | | |  | | |  | |
| 2 |  | | | | | | |  | | |  | |
| 3 |  | | | | | | |  | | |  | |
| **PREPARADO POR:** | | | | | | | **APROBADO POR**: | | | | | |
| **VERIFICACIÓN DE LAS TAREAS** | | | | | | | | | | | | |
|  | **SEGUIMIENTO** | | | | | | | **RESPONSABLES** | | | **FECHA** | |
| 1 |  | | | | | | |  | | |  | |
| 2 |  | | | | | | |  | | |  | |
| 3 |  | | | | | | |  | | |  | |
| **CIERRE DE LA ACCIÓN** | | | | | | | | | | | | |
|  | | | | | | | | | | | FECHA: | |
| **OBSERVACIÓN:** | | | | | | | | | | | | |